Fishing for Phishers

Who sends these emails anyway?

#### Who?

- Dominik Bärlocher •
- Author •
- Journalist
- •
- Lifts weights dominik.baerlocher@digitec.ch



#### What?

- Fake mails
- Barely any text
- Attachment in .docx format

Digitec V @ An: Antwort an: Digitec Digitec Kundenservice

#### Zahlung 857 CHF

Sicher online bezahlen & Geld senden - PayPal Schweiz



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### 1. OSINT

**Open Source Intelligence:** Using publicly available data in order to find or profile something or someone. (Basically stalking)

#### → Google

Mighty search engine and big data monster that knows everything

#### → Whois

Lots of people forget to activate privacy protection for their sites.

### Bing

Looking for the same thing but with vastly different results.

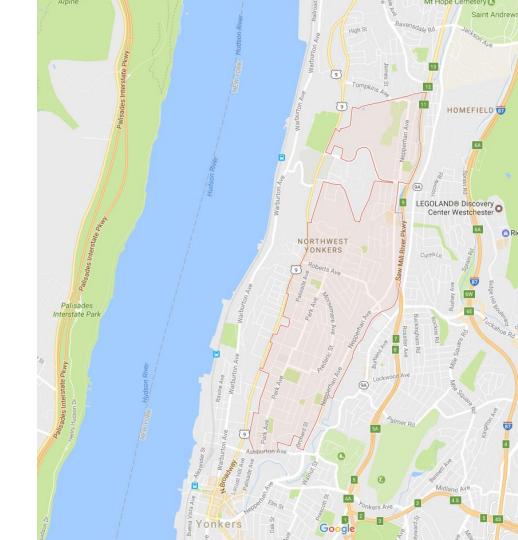
## **The Investigation Begins**

- Mails sent from several addresses
- digitec@ropa-maschinenbau.de
- \$something@digitec.com
- None of our domains
- Someone is spoofing mails from us



## digitec.com

- Owner: Digitec Corporation
- Mail: digitec@compuserve.com
- Location: Yonkers, NY
- PO Box
- Google Maps has it listed
- What we're sure of: It's not us





# Trail lost!

### (But we're not done!)

### 2. The Payload

The attachment: An analysis of what our informant sent us.

### → Reverse Engineering

See if code can be decoded to read original code.

### → Untangle code

What does it actually do? How can we reverse it?

### → Solution

How do we keep our clients safe? Can they fix this themselves?

## Dridex

- Man-in-the-Middle
- Attack targeted to CH/AT
- Attacker most likely not the best IT guy
- Digitec not the target



## What it does

- Downloads actually useful software
- Installs certificates
- Creates Registry entries
- Intercepts traffic to bank sites
- Sends data to Darknet Address

### 3. The Impact

**Going public:** What to tell people and how to keep them safe..

### → Journalistic Impact

Are our readers even interested in an article like this?

### Awareness

What does it actually do? How can we reverse it?

### → Solution

How do we keep our clients safe? Can they fix this themselves?

## **The Aftermath**

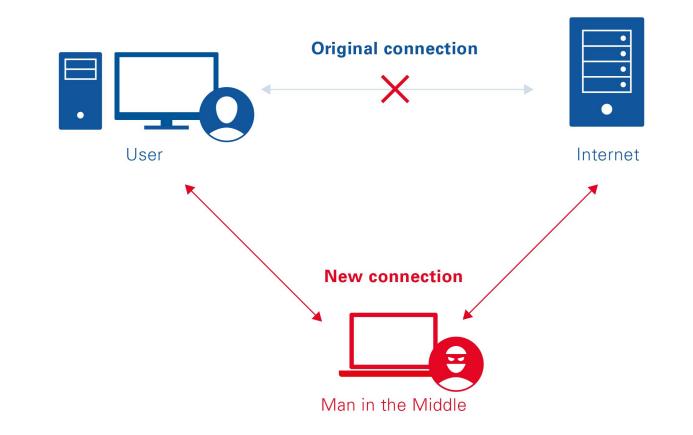
- 549 Likes
- 150 comments
- Unilateral Praise





## **Stay Alert**

- Keep the subject alive
- Find interesting angles
- Use simple language
- If a kitten can do it, so can you



## **Countermeasures**

- Quick Fix upon discovery
- Complete decryption
- Complete fix

# Your readers are not stupid. They just don't know anything about the topic yet.

## What We Do

- Inform users periodically
- Make knowledge public
- Have a dedicated mail opening service for dodgy-looking mails



## What You Can Do

- Keep it simple
- Keep it short
- Keep it alive
- Make your readers feel like they are smart
- Tell a great story





### **Thank You!**